

POSITION DESCRIPTION: SERVICE UNIT TROOP COACH

You Can Do It!

You are a key source of knowledge and information for Girl Scout troop volunteers. You mentor troop volunteers to be creative and find opportunities that empower them to guide girls through the Girl Scout Leadership Experience. The troop coach also connects new troop leaders with support to help them be confident in their new roles.

Your Commitment

Upon successfully completing one-year appointment you will have the option to renew your role upon mutual agreement between yourself and council staff.

Your Support System

You'll be supported by a combination of staff and volunteers, including service unit team members, volunteer support specialists, girl experience specialists, and customer care specialists.

Success Looks Like

- ⇒ Being an active member of the service unit team and assisting with establishing and implementing service unit goals with the support of the service unit manager, volunteer support specialists, and other team members
- ⇒ Being a positive role model when representing Girl Scouts in the community or with other members
- ⇒ Creating a welcoming and inclusive atmosphere by encouraging and supporting all Girl Scout members
- ⇒ Attending council-sponsored meetings, such as kick-offs, town halls, multi-service unit events, and the Annual Meeting
- ⇒ Participating in service unit meetings and being prepared to promote any mentoring and coaching activities in the service unit
- ⇒ Encouraging and guiding troops to apply the Girl Scout Leadership Experience, including the National Portfolio (Journeys, Girls Guides, etc.), and the Volunteer Toolkit
- ⇒ Having patience, time, and flexibility to meet with volunteers who need mentoring or coaching at mutually agreeable times either in person, by phone, or through web-based meetings
- ⇒ Serving as the vital link to connect troop volunteers with the appropriate service unit team members and staff to support any troop administrative questions or needs
- ⇒ Regularly reaching out to new troop leaders and troop leaders who started a new grade-level to help foster a trusting relationship where these volunteers feel comfortable to reach out for support

The Essentials

- ⇒ Be a registered adult member of Girl Scouts
- ⇒ Be an approved volunteer in good standing
- ⇒ Support the Girl Scout mission, Promise, and Law
- ⇒ Support policies, procedures, and guidelines of GSUSA and council
- ⇒ Strong understanding of the National Program Portfolio and the Girl Scout Leadership Experience
- ⇒ Complete training for the position as assigned
- ⇒ Strong communication skills to express ideas and facts clearly and accurately
- ⇒ Be proficient and responsive in using email and other relevant technology

